



# Corporate Profile

[www.ictpack.com](http://www.ictpack.com)

Embracing Innovation

# THE COMPANY

- ICTPACK SOLUTIONS LTD
- Incorporated: 2013, Privately held LLC
- Core Business: Software Solutions and Services
- Total Employees: 16
- Registered Offices: Dar-es-salaam, Tanzania

# Our Solutions & Services:

Customized Software and Web Applications

ERP Solutions and Systems Integration

Cloud Computing Solutions

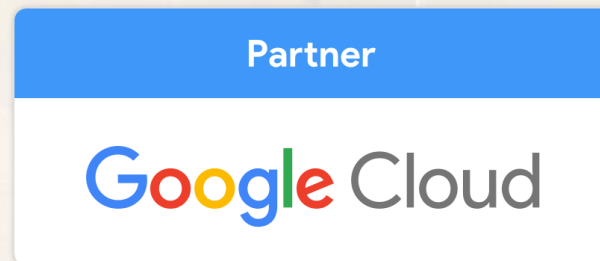
Cyber Security Services

IT Advisory & Audit Services

# Business Verticals we serve in:



# Partners & Affiliations:



# Products & Solutions:



**3CX**  
PARTNER

# Unified Communications & Call Center Solutions

 ictpack

A modern communication solution for businesses. Offers unified voice & video calling, emails, fax in one single platform. Integrates with ERPs, CRM and other popular business applications.



[www.ictpack.com](http://www.ictpack.com)

Embracing Innovation

A suite of software tools for online & offline collection of data from field operations, analysis and reporting. Suitable for research institutions, CSOs and any business looking for simple ways to collect and analyze data

### Features in Highlights

Android & iOS  
Data collection

Work Online &  
Offline

Customizable  
Research

Bulletproof Data  
Security

Realtime Dashboards

Data Analysis

Deploy on Cloud &  
In-house

Integrations with  
SPSS



# Symantec™ - IT & CYBER SECURITY

Enterprise IT Security Solutions to protect small, medium, and enterprise businesses from advanced threats, malware, cyber threats

Endpoint Security

Email Security

Network Security

Malware Forensics & Analysis

Secure Web Gateways

Web Application Firewalls

Emergency Response &  
Readiness

Data Loss Prevention

Data Encryption



A suite of powerful tools for management of IT Infrastructure and assets from small to large enterprises

Networks Monitoring

Applications Monitoring

Performance Tuning

IT Security & Compliance

Event & Logs Manager

IT Helpdesk

Cloud Server Monitoring

Virtualization Manager

IT Asset & Device Tracking



Enabling businesses to drive campaigns, engage existing clients and reach new ones via omni channels. Digital marketing through SMS, Emails, WhatsApp for Business.

## Integrate mobile channels

Reach customers over the channels they already use and love.



### SMS MESSAGING

Proven standard for reaching mobile users.



### VOICE

Text-to-Speech and VoIP solutions.



### PUSH NOTIFICATIONS

Engage app users with push notifications.



A financial management and digital banking software for SACCO, Micro-Finance Institutions, Credit Unions etc for loan portfolio management, operations, customer self services and many more

### Features in Highlights

Client Management

Loans Management

Member Savings

G/L & Chart of Accounts

Financial Reporting

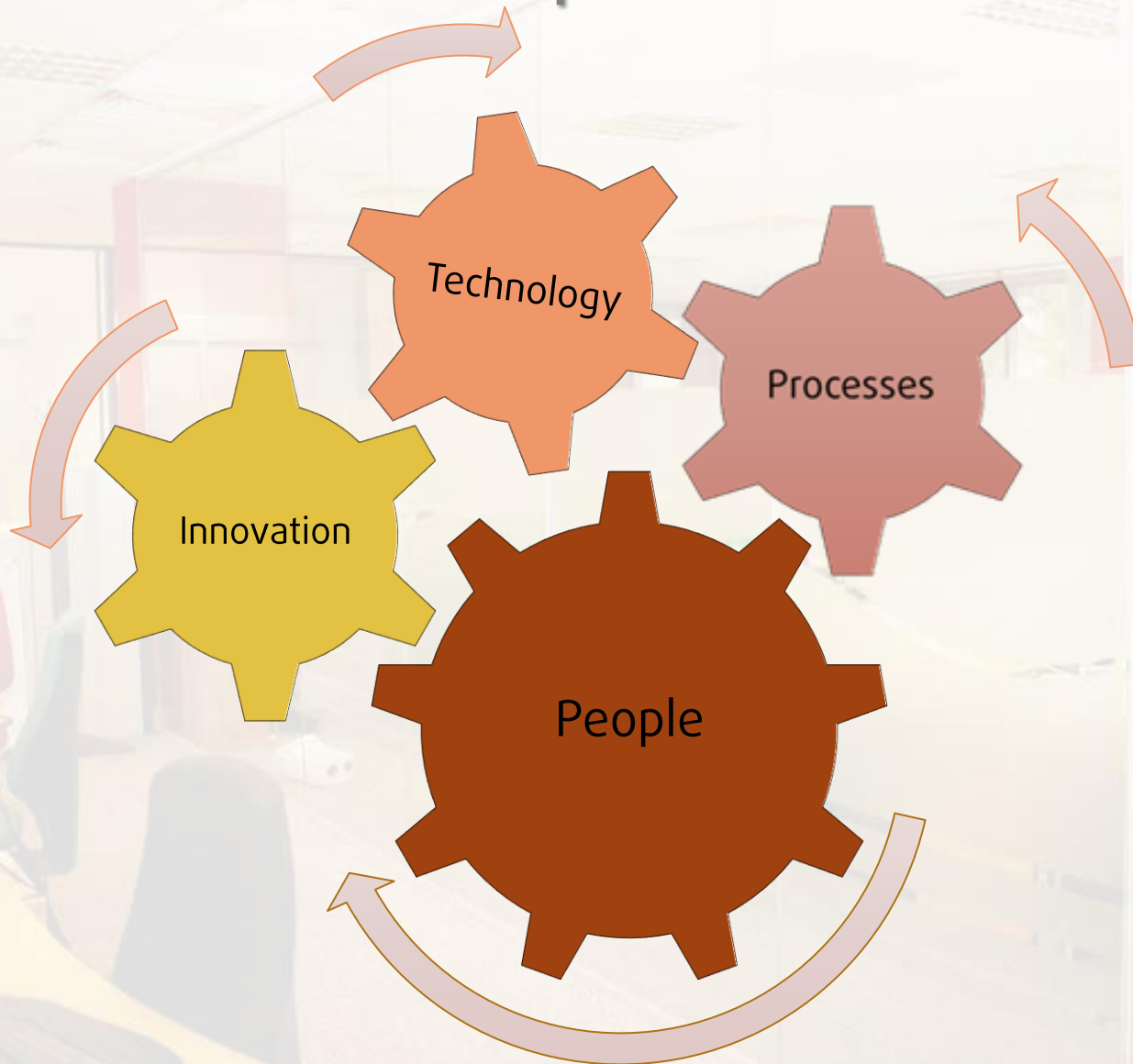
Fixed & Recurring Deposits

Employees, User & Role Management

Accrual Accounting & Journal Entries

Customer Self Service

# What makes us unique?



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## Some of our Recent Projects

- 🌀 Online Class Licenses Management System – TCRA
- 🌀 National E-Learning Portal for TBS – TradeMark East Africa
- 🌀 Integration of Document Clearing System with TANCIS – DHL Tanzania
- 🌀 Audit Recommendations Tracking System – Ministry of Finance
- 🌀 Manufacturer's Information Portal for CTI- TradeMark East Africa
- 🌀 Integrated ERP System - Cereal Produce Board Tanzania
- 🌀 Online Corporate Customers Portal – ECOBANK Tanzania
- 🌀 Automated Customer Communication Platform – TIB Corporate Bank
- 🌀 Agro-Manufacturing System – SIDO
- 🌀 HR & Payroll Management Systems – GA Insurance
- 🌀 Inventory Management & Stock Control System – Afrisian (TZ & Malawi)
- 🌀 Recruitment Portal & Online Academy – LINDAM GROUP
- 🌀 Online Digital Library & Documents Management System – ATE
- 🌀 Data Management & Recovery Solutions – TANCONSULT
- 🌀 Fixed Asset Management System – TPB Bank

# Our Happy Clients



# Company Information



## Physical Address

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New Bagamoyo Rd.  
Dar es salaam, Tanzania



## General Office Lines

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